



- STUDIO SUITES
- ENSUITE SITES
- CABINS
- AMENITIES/CAMP KITCHEN
- ASSISTED LIVING
- FIRE HOSE REEL
- FIRE EXTINGUISHERS
- POWER BOX
- EMERGENCY EVACUATION POINT

Denmark Scenic Tourist Park

443 Mount Shadforth Rd, Denmark WA 6333
08 9848 2200 info@denmarkstp.com.au
denmarkscenictp.com.au



Guest Information - Park Rules

The following guidelines are for your safety and comfort as well as our other guests. Please read them carefully.

- RECEPTION HOURS:** 9am-12pm and 12.30-5pm daily.
- CHECK-IN/CHECK-OUT:** Site fees are calculated until 10:00am on the day of departure
Suite and cabin check in 2:00pm – Check-out 10:00am
Sites check in 1:00pm – Check-out 10:00am
- SITES & FEES:** All fees are to be paid in full upon arrival. No refunds. Extra person charges may apply. Only 1 vehicle per cabin/suite/site allowed.
- BOOKINGS:** Security – A credit card must be produced in the name of the person staying at the Park on check in. Any damage caused by you or your guests during your stay may be charged against that card.
- SPEED LIMIT:** For the safety of our guests, please keep to the posted speed limit of 10 km/h at all times when using the roads within the park. Our roads are shared spaces, and failure to keep to the speed limit may result in you being asked to leave the park.
- CARAVANS AND TRAILERS:** All vans and trailers must be placed onto the site so the drawbar, as approved by the registration, is facing the road or access so immediate removal can be undertaken in the case of an emergency.
- KEYS:** Please return your key to the office upon your departure. If departing outside of our office hours, please leave your key inside your cabin, suite or ensuite. A charge will apply for unreturned keys.
- CHILDREN:** Guests are responsible for their own children at all times. Children under 12 must be accompanied by an adult when using the amenities and playground. Management takes no responsibility for children unsupervised within the park.
- BUNK BEDS:** Australian Standards relate to the use of bunk beds and state that: "Children under the age of 9 years are not recommended to use the top bunk. Also children must not play on the top bunk."
- PLAYGROUND:** Open from 8:00am – Sundown. Use of playground equipment when wet is strictly prohibited. Children under 12 year of age must be supervised by a responsible adult. Management takes no responsibility for children who are unsupervised. Visitors of guests must pay a fee of \$5.00 per person.
- DAMAGES & CLEANING FEES:** A valid credit card is required on arrival as a guarantee against any damages. Damages will be on-charged to those responsible at the cost of repair or replacement to the park. A cleaning fee from \$250 applies if your cabin, suite or ensuite has been left in an excessively dirty manner, or if there has been smoking or vaping in your cabin, suite or ensuite, or pets inside your suite or non-pet friendly cabin.
- KITCHEN/BBQ AREA:** Please clean barbecue after use. Please clean tables, benches, appliances and equipment after use and leave tidy for the next guests.
- BICYCLES / SCOOTERS ETC.:** A helmet is required at all times for any person riding any bike, scooter, skateboard, 4 wheeler etc, including their electric versions. Please ride on the roadways only, and observe the posted speed limit of 10 km/h at all times. For safety reasons, bikes etc are not to be ridden before sunrise, or after sunset.
- AMENITIES:** Children under 12 years of age must be accompanied by an adult. Hand basins and laundry tubs are not to be used to bath children, clean fish or wash dishes.
- LAUNDRY:** Laundry equipment must be left clean after use. \$1.00 coins needed for use. If you wish to hang clothes to dry please use the clothes lines provided (near laundry). The placing of ropes between trees, power points, etc. is not allowed. No children, fish cleaning, saucepans, crockery, boots, etc. to be washed in laundry sink. Please report machine breakdowns to management as soon as possible. An iron is available on request.
- QUIET TIME:** All loud noise must cease from 10:00pm till 8:00am. No noise after midnight. Use of generators is not permitted. Undue noise and inconsiderate behaviour in any form is not permitted. Abusive language or excessive noise will not be tolerated at any time.
- SPECIAL REQUESTS:** Are on request basis only and are not guaranteed at the time of booking.
- GARBAGE:** There is a large waste bin located near the park entrance for your convenience, and all motel suites have a bin located outside the room for disposal of bagged rubbish. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc.
- PARK GROUNDS & GARDENS:** Please do not walk or play in designated gardens. Please do not enter or play in restricted or private areas.
- PETS:** Pets are welcome on our ensuite sites and designated pet friendly cabins subject to approval by the Park Manager at the time of making your booking. At this stage our suites are not suitable for pets. Some blackout dates apply over peak periods and events. Upon check in a pet agreement which outlines the full terms and conditions for pets in our park will be supplied. Please keep your pet on a leash at all times, and please clean up after your pet by placing droppings in a plastic bag and putting them in the bin.
- VISITORS:** ALL visitors to report to reception before entering the park. All guests and visitors must comply with park rules. Patrons are reminded that they are responsible for their children's and visitors' observance of the park rules.
- TENTS, TRENCHES, ANNEXES AND FLOORING:** Our sites are asphalt sites, and therefore not suitable for tents, or caravan annexes, flooring or awnings that need to be pegged down to remain secure. Trenching around annexes is not permitted.
- CARE:** Care must be taken of your own possessions. Your property (including your motor vehicle) is your responsibility. Management takes no responsibility for theft or damage. No refunds or reimbursements for loss or damage will be given.
- OFFENSIVE BEHAVIOUR:** Offensive behaviour, bad language, rowdy parties and intoxicated guests will not be tolerated. Management reserves the right to evict any persons if their behaviour is disruptive or offensive to other park patrons. A full refund will not be issued under these circumstances.
- We reserve the right to evict guests from the park who are deemed by management to be:** • Behaving in a socially unacceptable way • Causing damage • Disturbing other guests • Using unacceptable language • Breaking the Park Conditions of Stay. • Having extra persons on any site that were not declared at check in. No refund will be given and charges will apply for any damage caused.
- EVACUATION PROCEDURE:** Displayed in reception, amenities buildings and in Suites.
- SMOKING & VAPING:** (*Smoke Free Act 2000*) – Smoking & vaping is prohibited in Suites, buildings and communal areas. A \$250 fee will be applied to your credit card with failure to comply with this no smoking & vaping policy.
- ELECTRIC VEHICLES:** Charging of electric vehicles is not included in our cabin, suite or site pricing, and is not permitted in the park. If you have an electric vehicle that you would like to charge, please see reception. A fee of \$50 is payable if vehicles are charged in the park without prior arrangement with park management.
- PARKING:** Parking is available for 1 vehicle per suite, cabin or site (e.g. your tow vehicle only). If you have more than 1 vehicle, please contact us prior to arrival to organise additional parking.
- BAIT:** Bait is not to be stored in suites, cabins or ensuites.
- RECYCLING:** Can and bottle recycling bins are located near the large skip bin near the park entrance, and outside of the studio suites.
- WIFI:** Network: Karri Aura-Guest Password: Karri6333

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